



## THREE YEAR LIMITED WARRANTY

### **COVERS: AURORA UHDO Hybrid Optical HDMI Cable**

This Warranty only applies to products purchased and used in the United States of America. Products purchased or used outside the United States are subject to such warranties, if any, as are provided by the Tributaries distributor in the respective countries.

#### **Scope and Duration of Warranty**

Subject to the terms and conditions stated below, Gordon J. Gow Technologies, Inc., d.b.a. Tributaries (“Tributaries”) warrants that this Product shall be free from defects in workmanship or materials for a term of three (3) years from the date when it was purchased from an Authorized Gow Dealer.

#### **What Tributaries Will Do Under the Warranty**

In the event of any defect covered by this warranty, Tributaries shall without charge provide all parts, materials, and labor necessary to restore the Product to its original specifications, and shall return the Product to its owner at Tributaries’ expense. In the alternative, Tributaries may at its sole option either replace the Product without charge, or it replacement is not commercially practicable or repair or replacement cannot be accomplished within a reasonable time, Tributaries may refund the purchase price of the Product, subject where appropriate to reasonable depreciation for use in accordance with applicable laws, in full satisfaction of its warranty obligations. Tributaries will undertake to complete the repair and return of the Product as soon as circumstances permits, unless prevented by causes beyond its reasonable control.

#### **LIMITATIONS ON TRIBUTARIES’ OBLIGATIONS UNDER THE WARRANTY**

TRIBUTARIES’ SOLE OBLIGATION UNDER THIS WARRANTY SHALL BE TO REPAIR OR REPLACE THE PRODUCT, OR AT ITS OPTION REFUND THE PURCHASE PRICE, AS PROVIDED FOR HEREIN ABOVE. GOW DOES NOT WARRANT AGAINST, NOR SHALL IT BE LIABLE FOR, ANY OF THE FOLLOWING: REMOVAL OR INSTALLATION CHARGES; SHIPPING EXPENSES TO GOW OR ITS AUTHORIZED SERVICE FACILITY; PROPERTY DAMAGE OF ANY KIND; OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES OF ANY KIND.

**Note: Some states do not allow exclusion or limitation of consequential damages, so the foregoing exclusion may not apply.**

#### **Exclusions:**

##### **Parts and Occurrences That Are Not Covered by the Warranty**

This Warranty does not cover failures arising from (A) catastrophe (including lightning strike), misuse, neglect or failure to properly connect and operate the Product in accordance with the accompanying instructions; (B) failures arising from improper installations of the Product or incompatibility of other components in the system of which the Product is a part; (C) failures of any kind in Products (I) which have been purchased from other than an Authorized Gow Dealer, or (II) which evidence any tampering, alteration, or attempted servicing by anyone other than Gow or an Authorized Tributaries Service Facility, or (III) which are not delivered or shipped to Tributaries or an Authorized Service Facility within the three (3) year Warranty term; and Gow shall have no liability or obligation of any kind with respect to any of the foregoing types of failures.

##### **What the Owner Must Do to Obtain Service Under This Warranty**

To obtain service under this warranty, the owner must at the owner’s expense (I) arrange for any necessary de-installation of the Product, and (II) return the Product to the Authorized Tributaries Dealer from which it was purchased. If return to the Authorized Tributaries Dealer is impracticable, the owner must deliver or ship the Product, properly packaged, prepaid, and insured, to Tributaries at the address below, or to an Authorized Tributaries Service Facility. In addition, the owner must provide evidence that the Product is a the time of delivery with the scope of this Warranty, by either having completed and submitted to Tributaries on a timely basis the



original or a legible copy of the dated sales receipt with the Product when submitted for repair. All Products must also be accompanied by the owner's name, address, and telephone number.

**What the Owner Must Pay For**

As noted above, the owner must arrange and pay any expense for removing the Product and any Connected Equipment from their installation and delivering or shipping them to Tributaries or the Authorized Tributaries Service Facility. Upon return of the Product and any Connected Equipment to the owner following repair or replacement, it shall be the owner's responsibility to arrange and pay for any reinstallation costs. In addition, it shall be the owner's obligation to pay for any repairs made to Products for which the owner has not included a legible copy or the original of the dated sales receipt with the Product when delivered for service, or which are otherwise subject to the exclusions noted above, at Tributaries' or its Authorized Service Facility's then current repair rates.

**How to Learn Where the Nearest Authorized Tributaries Service Facility is, or Obtain Answers to Other Questions Concerning This Warranty**

In order to learn the name and address of the nearest Authorized tributaries Service Facility, obtain instructions for shipment of a covered Product to Gow, or obtain the answers to any other questions you may have concerning this Warranty, you may telephone Tributaries between the hours of 9:00a.m. and 5:00p.m. Eastern Time, Monday through Friday, at 1.888.554.2514, or write to Service Department, Gordon J. Gow Technologies, Inc. 6448 Pinecastle Blvd; Suite 101, Orlando, FL 32809, (Fax 1.800.553.1366).

**This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.**