



THREE YEAR LIMITED POWER WARRANTY

COVERS: T10X

This Warranty only applies to products purchased and used in the United States of America. Products purchased or used outside the United States are subject to such warranties, if any, as are provided by the Tributaries distributor in the respective countries.

Scope and Duration of warranty

Subject to the terms and conditions stated below, Gordon J. Gow Technologies, Inc. d.b.a. Tributaries® (“Tributaries”) warrants that this Product shall be free from defects in workmanship or material for a term of (3) years from the date when it was purchased from an Authorized Tributaries Dealer. This Warranty only applies to Products purchased in the United States and used in the United States. Products purchased or used outside the United States are not covered by this Warranty. Warranties, if any, applicable outside the United States are the sole responsibility of the Products' distributor in the country of purchase.

What Tributaries Will Do Under the Warranty

In the event of any defect covered by this warranty, Tributaries shall without charge provide all parts, materials, and labor necessary to restore the Product to its original specifications, and shall return the Product to its owner at Tributaries' expense. In the alternative, Tributaries may at its sole option either replace the Product without charge, or if its replacement is not commercially practicable or repair or replacement cannot be accomplished within a reasonable time, Tributaries may refund the purchase price of the Product, subject, where appropriate, to reasonable depreciation for use in accordance with applicable laws, in full satisfaction of its warranty obligations. Tributaries will undertake to complete the repair and return of the Product as soon as circumstances permits, unless prevented by causes beyond its reasonable control.

LIMITATIONS ON TRIBUTARIES'S OBLIGATIONS UNDER THE WARRANTY

TRIBUTARIES'S SOLE OBLIGATION UNDER THIS WARRANTY SHALL BE TO REPAIR OR REPLACE THE PRODUCT, OR AT ITS OPTION REFUND THE PURCHASE PRICE, AS PROVIDED FOR HEREINABOVE. TRIBUTARIES DOES NOT WARRANT AGAINST, NOR SHALL IT BE LIABLE FOR, ANY OF THE FOLLOWING: REMOVAL OR INSTALLATION CHARGES; SHIPPING EXPENSES TO TRIBUTARIES OR ITS AUTHORIZED SERVICE FACILITY; LOSS OF OR DAMAGE TO INFORMATION, PROGRAMMING, DATA, OR MEDIA OF ANY KIND, PROPERTY DAMAGE OF ANY KIND, LOSS OF USE; OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES OF ANY KIND.

Note: Some states do not allow exclusion or limitation of consequential damages, so the foregoing exclusion may not apply.

Exclusions:

Parts and Occurrences That Are Not Covered by the Warranty

This Warranty does not cover any of the following: (A) Products' glass panels, cabinetry, trim, or any other appearance items (except) where they are defective at the time of original sale and the Product is delivered for repair within the first thirty (30) days thereafter; (B) batteries, or failure of or damage to the Product caused by batteries; (C) failures arising from catastrophe (including lightning strike), misuse, neglect, or failure to properly connect and operate the Product and/or any Connected Equipment in accordance with its manufacturer's instructions or otherwise than as designed and intended; (D) failures arising from improper installations of the Product, or incompatibility of components in the system of which the Product is a part (and not from defects in the Product's workmanship or materials). (E) failures of any kind in Products (I) which have been purchased from other than an Authorized Tributaries Dealer, or (II) which evidence any tampering, alteration, or attempted



servicing by anyone other than Tributaries or an Authorized Tributaries Service Facility, or (III) for which a claim has not been filed with Tributaries within the three (3) year Warranty term and within thirty (30) days following the occurrence giving rise to the claim; Tributaries shall have no liability or obligation of any kind with respect to any of the foregoing types of failures.

What the Owner Must Do to Obtain Service Under This Warranty

To obtain service under this warranty, the owner must, within thirty (30) days following the occurrence giving rise to the claim and within the three (3) year term of this warranty, telephone Tributaries at the number shown below, obtain a claim form and return authorization number, and then, at the owner's expense (1) arrange for any necessary de-installation of the Product and for which a claim is made, and (II) deliver or ship the Product, properly packaged in its original container (or, if unavailable then in a replacement container which Tributaries will furnish to the owner at a nominal cost), with the RMA number on the shipping container, prepaid, and insured, to Tributaries at the address below, or to an Authorized Tributaries Service Facility if so directed by Tributaries. In addition, the owner must fully complete the claim form and must provide evidence that the Product is at the time of delivery within the scope of this Warranty, by either having completed and submitted to Tributaries on a timely basis the Warranty Registration Card, if one is included with the Product, or by including the original or a legible copy of the dated sales receipt with the Product when submitted for repair. If requested by Tributaries, the owner must cooperate with Tributaries in investigating and processing the claim. All Products must also be accompanied by the owner's name, address, and telephone number.

What the Owner Must Pay For

As noted above, the owner must arrange and pay any expense for removing the Product from its installation and delivering or shipping them to Tributaries or the Authorized Tributaries Service Facility, to the extent requested by Tributaries. Upon return of the product to the owner following repair or replacement, it shall be the owner's responsibility to arrange and pay for any reinstallation and reprogramming which may be required. In addition, it shall be the owner's obligation to pay for any repairs made to Products for which the owner has neither completed and submitted (where one is included) the warranty Registration Card at the time of purchase nor include a legible copy or the original of the dated sales receipt with the Product when delivered for service, or which are otherwise subject to the exclusions noted above, at Tributaries' or its Authorized Service Facility's then current repair rates. Any Product or Connected Equipment found to be outside the scope of this Warranty due to an applicable exclusion shall be returned to the owner at the owner's expense.

How to Learn Where the Nearest Authorized Tributaries Service Facility is, or Obtain Answers to Other Questions Concerning This Warranty

In order to learn the name and address of the nearest Authorized Tributaries Service Facility, obtain instructions for shipment of a covered Product to Tributaries, or obtain the answers to any other questions you may have concerning this Warranty, you may telephone Tributaries between the hours of 9:00a.m. and 5:00p.m. Eastern Time, Monday through Friday, at 1.888.554.2514, or write to Service Department, Tributaries, 6448 Pinecastle Blvd; Suite 101, Orlando, FL 32809, (Fax 1.800.553.1366).

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.