

LIFETIME LIMITED POWER WARRANTY

COVERS: T1A, T3, X, XF & PRO

Scope and Duration of Warranty

Subject to the terms, conditions and exclusions stated below, Gordon J. Gow Technologies, Inc., (“Gow”) warrants to the original owner of this product that it shall be free from defects in workmanship or materials for so long as he or she continues to own it, provided that it was purchased from an Authorized Gow Dealer. This Warranty only applies to Products purchased in the United States and used in the United States. Products purchased or used outside the United States are not covered by this Warranty. Warranties, if any, applicable outside the United States are the sole responsibility of the Products' distributor in the country of purchase.

What Tributaries Will Do Under the Warranty

In the event of any defect covered by this warranty, Gow shall without charge provide all parts, materials, and labor necessary to restore the Product to its original specifications, and shall return the Product to its owner at Gow’s expense. In the alternative, Gow may at its sole option either replace the Product without charge, or if its replacement is not commercially practicable or repair or replacement cannot be accomplished within a reasonable time, Gow may refund the purchase price of the Product, subject, where appropriate, to reasonable depreciation for use in accordance with applicable laws, in full satisfaction of its warranty obligations. Gow will undertake to complete the repair and return of the Product as soon as circumstances permits, unless prevented by causes beyond its reasonable control.

LIMITATIONS ON TRIBUTARIES’S OBLIGATIONS UNDER THE WARRANTY

GOW’S SOLE OBLIGATION UNDER THIS WARRANTY SHALL BE TO REPAIR OR REPLACE THE PRODUCT, OR AT ITS OPTION REFUND THE PURCHASE PRICE. GOW DOES NOT WARRANT AGAINST, NOR SHALL IT BE LIABLE FOR, ANY OF THE FOLLOWING: REMOVAL OR INSTALLATION CHARGES; SHIPPING EXPENSES TO GOW OR ITS AUTHORIZED SERVICE FACILITY; PROPERTY DAMAGE OF ANY KIND, LOSS OF USE; OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES OF ANY KIND.

Note: Some states do not allow exclusion or limitation of consequential damages, so the foregoing exclusion may not apply.

Exclusions: Parts and Occurrences That Are Not Covered by the Warranty

This Warranty does not cover any of the following: (A) Products' glass panels, cabinetry, trim, or any other appearance items (except) where they are defective at the time of original sale and the Product is delivered for repair within the first thirty (30) days thereafter; (B) batteries, or failure of or damage to the Product caused by batteries; (C) failures arising from catastrophe (including lightening strike), misuse, neglect, or failure to properly connect and operate the Product; (D) failures arising from improper installation of the Product , or incompatibility of components in the system of which the Product is a part. (E) failures of any kind in Products (I) which have been purchased from other than an Authorized Gow dealer, or (II) which evidence any tampering, alteration, or attempted servicing by anyone other than Gow or an Authorized Gow Service Facility, or (III) which are not delivered or shipped to Gow or an Authorized Service Facility; or (F) failures of the Product, when the Product is no longer owned by its original owner; and Gow shall have no liability or obligation of any kind with respect to any of the foregoing types of failures.

What the Owner Must Do to Obtain Service Under This Warranty

To obtain service under this warranty, the owner must, within thirty (30) days following the occurrence giving rise to the claim, telephone Gow at the number shown below, obtain a return authorization number, and then, at the owner’s expense (1) arrange for any necessary de-installation of the Product, and (II) deliver or ship the Product,



properly packaged, prepaid, and insured to Gow at the address below, or to an Authorized Gow Service Facility. In addition, the owner must provide evidence that the Product is at the time of delivery within the scope of this Warranty, by either having completed and submitted to Gow on a timely basis the Warranty Registration Card, if one is included with the Product, or by including the original or a legible copy of the Authorized Gow Dealer's dated sales receipt with the Product when submitted for repair. All Products must also be accompanied by the owner's name, address, and telephone number, as well as a complete explanation of the circumstances giving rise to the claim.

What the Owner Must Pay For

As noted above, the owner must arrange and pay any expense for removing the Product from its installation and delivering or shipping them to Gow or the Authorized Gow Service Facility. Upon return of the product to the owner following repair or replacement, it shall be the owner's responsibility to arrange and pay for any reinstallation which may be required. In addition, it shall be the owner's obligation to pay for any repairs made to Products for which the owner has neither completed and submitted (where one is included) the Warranty Registration Card at the time of purchase nor include a legible copy or the original of the Authorized Gow Dealer dated sales receipt with the Product when delivered for service, or which are otherwise subject to the exclusions noted above, at Gow's or its Authorized Service Facility's then current repair rates. Any Product found to be outside the scope of this Warranty due to an applicable exclusion shall be returned to the owner at the owner's expense.

How to Learn Where the Nearest Authorized Tributaries Service Facility is, or Obtain Answers to Other Questions Concerning This Warranty

In order to learn the name and address of the nearest Authorized Gow Service Facility, obtain instructions for shipment of a covered Product to Gow, or obtain the answers to any other questions you may have concerning this Warranty, you may telephone Gow between the hours of 9:00a.m. and 5:00p.m. Eastern Time, Monday through Friday, at 1.888.554.2514, or write to Service Department, Gordon J. Gow Technologies, Inc., 6448 Pinecastle Blvd; Suite 101, Orlando, FL 32809, (Fax 1.800.553.1366).

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.