



## **FIVE YEAR LIMITED POWER WARRANTY**

### **COVERS: PWRC-T10X, PWRS-T1A, PWRI-X, PWRI-XF & PWRI-PRO**

**THIS WARRANTY ONLY APPLIES TO PRODUCTS PURCHASED AND USED IN THE UNITED STATES OF AMERICA. PRODUCTS PURCHASED OR USED OUTSIDE THE UNITED STATES ARE SUBJECT TO SUCH WARRANTOES, IF ANY, AS ARE PROVIDED BY THE TRIBUTARIES DISTRIBUTOR IN THE RESPECTIVE COUNTRIES.**

Gordon J. Gow Technologies, Inc., d.b.a. Tributaries (“the company”) warrants that this Product shall be free from defects in workmanship or materials for a term of five (5) years from the date when it was purchased from an Authorized Gow Dealer.

In the event of any defect covered by this warranty, the company shall without charge provide all parts, materials, and labor necessary to restore the Product to its original specifications, and shall return the Product to its owner at the company’s expense. In the alternative, the company may at its sole option either replace the Product without charge, or if its replacement is not commercially practicable or repair or replacement cannot be accomplished within a reasonable time, the company may refund the purchase price of the Product, subject, where appropriate, to reasonable depreciation for use in accordance with applicable laws, in full satisfaction of its warranty obligations. Tributaries will undertake to complete the repair and return of the Product as soon as circumstances permits, unless prevented by causes beyond its reasonable control.

### **LIMITATIONS ON TRIBUTARIES’S OBLIGATIONS UNDER THE WARRANTY**

THE COMPANY’S SOLE OBLIGATION UNDER THIS WARRANTY SHALL BE TO REPAIR OR REPLACE THE PRODUCT, OR AT ITS OPTION REFUND THE PURCHASE PRICE, AS PROVIDED FOR HEREINABOVE. TRIBUTARIES DOES NOT WARRANT AGAINST, NOR SHALL IT BE LIABLE FOR, ANY OF THE FOLLOWING: REMOVAL OR INSTALLATION CHARGES; SHIPPING EXPENSES TO TRIBUTARIES OR ITS AUTHORIZED SERVICE FACILITY; LOSS OF OR DAMAGE TO INFORMATION, PROGRAMMING, DATA, OR MEDIA OF ANY KIND, PROPERTY DAMAGE OF ANY KIND, LOSS OF USE; OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES OF ANY KIND.

**Note: Some states do not allow exclusion or limitation of consequential damages, so the foregoing exclusion may not apply.**

#### **Exclusions:**

##### **Parts and Occurrences That Are Not Covered by the Warranty**

This Warranty does not cover failures arising from (A) catastrophe (including lightning strike), misuse, neglect or failure to properly connect and operate the Product in accordance with the accompanying instructions; (B) failures arising from improper installations of the Product or incompatibility of other components in the system of which the Product is a part; (C) failures of any kind in Products (I) which have been purchased from other than an Authorized Gow Dealer, or (II) which evidence any tampering, alteration, or attempted servicing by anyone other than the company, or (III) which are not delivered or shipped to the company within the five (5) year Warranty term; and the company shall have no liability or obligation of any kind with respect to any of the foregoing types of failures.

##### **What the Owner Must Do to Obtain Service under This Warranty**

To obtain service under this warranty, the owner must, within thirty (30) days following the occurrence giving rise to the claim and within the five (5) year term of this warranty, telephone the company at the number shown below, obtain a return authorization number, and then, at the owner’s expense (1) arrange for any necessary de-



installation of the Product and for which a claim is made, and (II) deliver or ship the Product, properly packaged in its original container (or, if unavailable then in a replacement container which Tributaries will furnish to the owner at a nominal cost), with the RMA number on the shipping container, prepaid, and insured, to the company at the address below. In addition, the owner must provide evidence that the Product is at the time of delivery within the scope of this Warranty, by including the original or a legible copy of the dated sales receipt with the Product when submitted for repair.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If you should have any questions concerning this warranty, please contact the company at the address or telephone number below.

TRIBUTARIES is a registered trademark of Gordon J. Gow Technologies, Inc.  
6448 Pinecastle Blvd. Suite 101, Orlando, FL 32809  
Phone: 800-521-1596 / 407-855-2482  
[www.tributariescable.com](http://www.tributariescable.com)